

Programme Evaluation Summary

Programme Title:	<i>Personal Safety Awareness</i>		
Date(s) of Programme:	<i>20th April 2007</i>		
Training Provider:	<i>Tactics Personal Safety Ltd</i>	T & S D O:	<i>Hannah Smith</i>
Number of Places:	<i>25</i>	Number of Attendees:	<i>22</i>
Number of Responses:	<i>22</i>	Course Attendance % : (No of Attendees/No of Places X 100)	<i>88</i>
Date of this Report:	<i>17/05/07</i>	Compiled by:	<i>Claire Arnup</i>

Immediate Post-Course Evaluation by Participants (from A(TR)13s)

1 Programme Objectives

(This rates how effective the Participants expressed the *content and delivery of the training* was in meeting the objectives of the programme).

	<u>Objective</u>	No of scores against these				<u>Average Score</u> (1=Low 4=High)
		1	2	3	4	
	<i>The objectives of the programme were that by the end of the programme, participants will:</i>					
1	Health and Safety Legislation applicable to the work place.		2	16	4	3.09
2	Communication models examples and use.			12	10	3.45
3	Distances for communication.		1	10	10	3.43
4	Subject behaviour levels.			12	9	3.27
5	Recognition of warning and danger signs.			10	12	3.55
6	Impact factors.		1	10	11	3.45
7	Carrying out a dynamic assessment.			9	13	3.59
8	Lone working.			10	12	3.55

9	Visits to other people's homes.			10	12	3.55
10	The ability to identify areas of potential risk and use avoidance strategies.			9	13	3.59
11	Conflict resolution strategies.			13	9	3.41
12	Increased personal safety awareness in your lifestyle.			10	12	3.55
13	Legislation for self defence.		1	13	8	3.32

Comments Made

2

If you think any of the objectives have not been fully met please say which and explain why:

- I missed the distances for communication before I realised we were on that topic.
- Not enough time spent on conflict resolution strategies and legislation for self defence.
- Not much coverage on Health and Safety Issues/Legislation in respect of the work place.
- Thought we would cover more about dogs or other pets in households.

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What for you have been the most useful parts of the programme?

- Refreshing knowledge and raising awareness.
- Legal framework.
- It made me more aware of the risks I have taken and not to be complacent about my personal safety. Also to be more aware of where colleagues are etc.
- 10 second dynamic awareness x 2.
- Hep B should be provided free so will make contact with appropriate personnel.
- Everything.
- Buddy System.
- Developed greater awareness of safety issues when working alone.
- Points 5, 8, 9 and 10.
- Heightened awareness of possible risks.
- General awareness raising.
- Have an overall awareness of risks.
- Greater awareness of personal safety – things happen when you don't expect it!
- Identifying potential risk avoidance tactics, increased personal safety awareness.
- Ideas to improve the 'buddy system' for my team.
- Heightened awareness of the risk within my work.
- Dynamic Assessment.
- Warning and danger signs.
- Being able to use information/techniques in work.
- Looking at issues of how I and my team/employer can make lone working safer.
- Tips for lone working.
- Buddy system – going over what to do and what not to do.
- Safety on home visits, increased awareness.
- Some ideas of what to look for on home visits e.g. sitting nearest to exits etc.
- Having a buddy system.
- Awareness of potential risks for both myself and team members – planning.

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Do you think the Programme satisfactorily incorporated equality issues relating to the topics Covered?

Yes **20**
No **1**

If the answer is no, please expand on the ways this could be improved.

- Unless people don't drive, unable to defend themselves physically e.g. in a wheelchair.
- Only to an extent.
- Disability increases vulnerability.

5 *If the programme has helped you to identify further training needs, what are they?*

- Self defence strategies.
- Ensure the annual 'fresher course is provided.
- Safety within work place, improving buddy systems.
- Updating.
- Team teach. Breakaway.
- Continually assess risk and refresh.
- Breakaway techniques.
- Implement measures in my team.
- ISIS.
- Health and safety awareness.

6 *To help improve future programmes, please state any comments about the tutor(s)/content/organisation and design of the programme:*

- More group activities.
- The tutor kept the group motivated.
- I thought that the course made people think about a range of issues relating to their own and others' safety. It was fun as well as informative.
- Excellent course.
- Jon was good, but a little too macho 'police like' at times.
- Well organised and well performed by the tutor.
- Very useful and also entertaining.
- Very good.
- Everything was great – made very enjoyable.
- Very good tutor. Good pace. Wide range of appropriate topics.
- Quite a long day with presentations, not very varied. More team work tasks would have improved things.
- Easy to follow, laid back delivery – interesting throughout the day.
- Well organised course and interesting.
- Good tutor.
- Good course. Avoid focus on safety leading to more fear. I worry about that – but also recognise the need to be aware,
- Excellent, cannot make any other proposals.

7 *Additional comments (about the administration/venue etc):*

- Informative and entertaining. Thanks
- This course was good but should be given to new employees of NCC.
- Excellent.
- Good – nice food too!
- Very efficiently run course.
- Good venue – don't run courses on Fridays!
- Good size room for group size.
- Thank you.
- Venue good. Thanks for a useful day.
- Dynamic instructor.
- Very good x 2.
- Food – some of the mushroom tarts were still frozen.
- Really good course – good venue and facilities.

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Action to be taken to effect changes to the Programme arising from this evaluation from Programme Participants

(Discuss, where applicable, with Commissioning Manager and Training Provider)