

Programme Evaluation Summary

Programme Title:	<i>Personal Safety Awareness</i>		
Date(s) of Programme:	<i>6th July 2007</i>		
Training Provider:	<i>Tactics Personal Safety Ltd</i>	T & S D O:	<i>Hannah Smith</i>
Number of Places:	<i>25</i>	Number of Attendees:	<i>10</i>
Number of Responses:	<i>10</i>	Course Attendance % : (No of Attendees/No of Places X 100)	
Date of this Report:	<i>20/07/07</i>	Compiled by:	<i>Claire Arnup</i>

Immediate Post-Course Evaluation by Participants (from A(TR)13s)

1 Programme Objectives

(This rates how effective the Participants expressed the *content and delivery of the training* was in meeting the objectives of the programme).

	<u>Objective</u>	No of scores against these				<u>Average Score</u> (1=Low 4=High)
		1	2	3	4	
	<i>The objectives of the programme were that by the end of the programme, participants will:</i>					
1	Health and Safety Legislation applicable to the work place.			2	8	3.8
2	Communication models examples and use.			1	9	3.9
3	Distances for communication.			1	9	3.9
4	Subject behaviour levels.			1	9	3.9
5	Recognition of warning and danger signs.				10	4
6	Impact factors.				9	4
7	Carrying out a dynamic assessment.			2	8	3.8
8	Lone working.				10	4

9	Visits to other people's homes.				10	4
10	The ability to identify areas of potential risk and use avoidance strategies.				10	4
11	Conflict resolution strategies.			1	9	3.9
12	Increased personal safety awareness in your lifestyle.			2	8	3.8
13	Legislation for self defence.			2	8	3.8

Comments Made

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If you think any of the objectives have not been fully met please say which and explain why:

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What for you have been the most useful parts of the programme?

- Really positive – providing increased awareness of my own personal safety and my responsibilities as a manager of staff.
- Individual tips very useful.
- All of it x 3.
- Successfully highlighting dangers, allowing participants to join in and share their expertise.
- Thinking about behaviour patterns and communication models.
- Lone working x 3.
- Home visits.
- Heighten awareness.

4

Do you think the Programme satisfactorily incorporated equality issues relating to the topics Covered?

Yes 10

No

If the answer is no, please expand on the ways this could be improved.

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If the programme has helped you to identify further training needs, what are they?

- Reminder that there is a need for constant updating – very important.
- Because incidents are extremely rare – regular annual or biannual updates are needed.
- Only the need to be reminded of personal safety team exercise – biggest impact.

6

To help improve future programmes, please state any comments about the tutor(s)/content/organisation and design of the programme:

- Excellent trainer, clear with great humour.
- All ok.
- Tutor was very good at engaging the interest of the people on the course.
- Very well presented. A relaxed and very informative programme.
- Good – especially afternoon interactive programme.
- May be useful to have a list of the resources/tools suggested e.g “resqme”, personal safety alarms, car equipment, anything else that would be useful for managers trying to resource staff effectively.

7

Additional comments (about the administration/venue etc):

- Jon was well prepared, enthusiastic and informative.
- Really enjoyed the day – thank you.

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Action to be taken to effect changes to the Programme arising from this evaluation from Programme Participants

(Discuss, where applicable, with Commissioning Manager and Training Provider)

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