

Personal Safety Awareness Training for Approved Premises Staff

Date: 10th July 2007

Venue: SSU, Huntingdon

Trainers: Jim Robinson, TACTICS Personal Safety Ltd

Report & Validation

1. Participants were asked to indicate what they have gained from this event on a scale of 1-5.

(1-2 = gained little; 3 = gained a lot; 4-5 = gained a great deal)

Identify signs of drug misuse and associated materials required by the user / dealer.

All participants *gained a great deal*

Carry out a systematic search of a room to find items not allowed on premises.

All participants *gained a great deal*

Name two communication models to give greater resolution to conflict.

All participants *gained a great deal*

Recognise early signs of potential danger from people.

All participants *gained a great deal*

Plan a structured response to confrontation.

10 participants *gained a great deal*

1 participant *gained a lot*

Use physical skills as a last resort tactic.

9 participants *gained a great deal*

1 participant *gained a lot*

1 participant left before this was covered.

Explain the meaning of self defence as defined by law.

10 participants *gained a great deal*

1 participant *gained a lot*

Please indicate how satisfied you are with the event overall.

All participants *gained a great deal*

- 2. Participants were asked to indicate how much they were able to contribute to this event, on a scale of 1-5. (1-2 = contributed little; 3 = contributed a lot; 4-5 = contributed a great deal)**

9 participants *contributed a great deal*

2 participants *contributed a lot*

- 3. Participants were asked to give an example of how their practice will be affected by this event:**

- All very relevant - very illuminating. Search techniques will be most helpful. Drug misuse info also useful. Good session.
- More confident when conducting room searches with the emphasis on dangerous items concealed.
- I will be able to do a much better room search.
- Be more aware of potential situations & be ready to respond appropriately.
- Be more aware of people and my surroundings and remain focused.
- Feel safer in workplace. Better knowledge of drugs & safety.
- More awareness of search issues & the need to have policies etc. in place to cover this.
- More aware of simple techniques that can be in force at all times.
- Will assist especially when searching rooms.
- Insight into understanding.
- More aware of care needed when in a one to one situation.

- 4. Valuing Diversity:**

'The Probation Service is committed to treating all people fairly, openly and with respect'. Participants were asked whether they thought such aspirations and values had been upheld during the event.

All participants were of the opinion that they had been upheld.

5. Participants were asked for any additional comments that they considered relevant to assessing the effectiveness of this event.

- Good course, well presented, should be longer and more in depth.
- Impressive, but a little rushed at times. Very competent trainer.
- Excellent. Very informative & relevant to Approved Premises working. Brilliant delivery - thanks Jim!!
- Found the course very good for my job description and it was very enjoyable.
- Best course I have been in for a long time. I believe there is a lot more we could cover if a second course was delivered.
- Very good & worthwhile training. Delivery was excellent.
- Brilliant - could do with a longer event.
- Great days training.