

Personal Safety Awareness 1/3/2004 PPDC Jim Robinson

Overall reaction to session

Total	0 Poor 1	0 ticked 2	1 ticked 3	5 ticked 4	10 Excellent 5	Comments
Respondant 1					1	
Respondant 2					1	
Respondant 3					1	Very informative
Respondant 4					1	very interesting, bright light made screen hard to see (broken blinds)
Respondant 5			1			
Respondant 6						
Respondant 7				1		
Respondant 8					1	Very good learned a lot
Respondant 9					1	Very interesting
Respondant 10					1	Very useful and interesting
Respondant 11				1		
Respondant 12					1	Real eye opener to my personal safety in and around work place
Respondant 13				1		
Respondant 14					1	
Respondant 15				1		Very interesting raised awareness
Respondant 16				1		
Respondant 17					1	Confident, knowledgeable trainer made huge difference and had ability to involve group from the outset

How would you describe the pace of the session?

Total	0 Too Slow	1 Too Fast	16 About Right	0	0	Comments
Respondant 1			1			
Respondant 2			1			
Respondant 3			1			
Respondant 4			1			
Respondant 5		1				
Respondant 6			1			A bit slow at times
Respondant 7			1			
Respondant 8			1			
Respondant 9			1			
Respondant 10			1			
Respondant 11			1			
Respondant 12			1			
Respondant 13			1			
Respondant 14			1			
Respondant 15			1			
Respondant 16			1			
Respondant 17			1			

Did the trainer involve the group?

Total	12 All Time	4 Most Time	0 Not at All	Comments
Respondant 1	1			
Respondant 2	1			
Respondant 3	1			
Respondant 4				
Respondant 5		1		
Respondant 6	1			
Respondant 7	1			
Respondant 8		1		
Respondant 9	1			
Respondant 10	1			
Respondant 11		1		
Respondant 12	1			
Respondant 13		1		
Respondant 14	1			
Respondant 15	1			
Respondant 16	1			
Respondant 17	1			

How were the visual aids/group excercises/handouts?

Total	14 good	3 ok	0 poor	Comments
Respondant 1	1			
Respondant 2	1			
Respondant 3		1		
Respondant 4	1			
Respondant 5	1			
Respondant 6	1			
Respondant 7		1		Difficult to see due to lighting in room (gaps in blinds)
Respondant 8		1		
Respondant 9	1			
Respondant 10	1			
Respondant 11	1			Apart from missing blinds
Respondant 12	1			as above
Respondant 13	1			
Respondant 14	1			
Respondant 15	1			Slide show presentation excellent
Respondant 16	1			
Respondant 17	1			

In your own words, what do you feel you've learnt today?

Respondant 1	Think and plan more, be less lax in respect of my own safety
Respondant 2	That your brain is less effective under pressure, the simple defense tactics always expect it
Respondant 3	Learn to be more attentive, vigilant
Respondant 4	I feel more able to react appropriately in the event of aggressive behaviour being directed towards me
Respondant 5	To be more aware of verbal/physical vulnerability when visiting people within their homes. To record whereabouts
Respondant 6	I have the power! At least I have the ability to call for change in policy even if I can't make the change
Respondant 7	Awareness of how to avoid getting into situations which compromise personal safety. Techniques to deal with an aggressive situation
Respondant 8	About being aware at all times and what your instinct tells you
Respondant 9	More awareness of my own safety
Respondant 10	Prepare and expect problems. Report verbal incidents as well as others. Back up procedures need to be in place much more techniques to get out of situations and how not to inflame them
Respondant 11	Good breakaway techniques
Respondant 12	Aware of everything stance and a lot more

Respondant 13 Have learnt about techniques to remove self from potentially violent aggressive situation. Need to report verbal as well as physical abuse so that a true body of evidence is available

Respondant 14 To have awareness of the dangers around me while out and about and driving and how to react

Respondant 15 Revisited all personal safety awareness issues in my mind

Respondant 16 Raised awareness. Learned some good techniques to defend oneself its up to me to plan and deal with situations expect it to happen!

Respondant 17 Put my own safety first. Ask for help from a colleague without feeling it's a waste of resources if we're both out of the office together

How do you think this will affect your work?

Respondant 1 Increase safety and awareness

Respondant 2 I am now more aware

Respondant 3

Respondant 4 More confidence

Respondant 5 To be able to defend myself in the event of my safety being compromised

Respondant 6 I will have more awareness of

Respondant 7 Make me more aware of ensuring that someone knows where I am

Respondant 8 This course will help me in my work

Respondant 9 To think before doing home visits

Respondant 10 Make me more aware and push for changes to be made to procedures/practices

Respondant 11 Increase awareness

Respondant 12 I will be more aware I feel this has really helped me and everybody in the group

Respondant 13 Be more aware of potential difficult situations, planning preparation, providing appropriate information when going on visits

Respondant 14

Respondant 15 More aware able to take back fresh information to work place

Respondant 16 Given me more confidence in what I could do. Made me resolve to go back to office and try to instigate changes for improved safety

Respondant 17 Will feel more prepared when undertaking lone visits to employers at their homes
Aware of techniques to defuse situation and exit

Do you foresee any problems using what you've learnt today?

Respondant 1 That remains to be seen!

Respondant 2 Managers don't always take notice of your concerns

Respondant 3

Respondant 4 We need to get a policy on movement recording when out of office

Respondant 5 Elderly client group

Respondant 6 Only one, we can ask for change until the cows come home, its up to management to take things seriously and enforce change regarding staff safety

Respondant 7 Need someone to take responsibility for checking that people return safely not sure how that will happen

Respondant 8 No problems

Respondant 9 Getting management to take everything on board

Respondant 10 Pushing for things to be done, getting things done changed

Respondant 11 No

Respondant 12 Yes, reporting - where's the forms, procedures, planning, attendance and booking your day book

Respondant 13 Time - busy work schedule not always time to report incidences

Respondant 14

Respondant 15 OK in theory, however in practice not all advice is realistic but made more aware

Respondant 16 no

Respondant 17

If I'd been running the training I'd have.....

Respondant 1 Maybe some information about what the police could offer in difficult circumstances and how to effectively access them

Respondant 2

Respondant 3

Respondant 4 No except low fat alternative to gorgeous biscuits should be offered

Respondant 5

Respondant 6

Respondant 7

Respondant 8

Respondant 9

Respondant 10

Respondant 11

Respondant 12

Respondant 13

Respondant 14

Respondant 15

Respondant 16

Respondant 17 Broken blinds in K1 made it difficult to see video screen

How well did the session meet your training needs?

	total	15 very well	1 quite well	1 average	0 poorly	0 not at all	Comments
Respondant 1		1					
Respondant 2		1					Excellent training session made fun and interesting
Respondant 3		1					
Respondant 4		1					Very good, better than other such courses attended in past
Respondant 5				1			
Respondant 6		1					
Respondant 7		1					
Respondant 8		1					
Respondant 9		1					Covered all areas
Respondant 10		1					
Respondant 11			1				I am a lone worker
Respondant 12		1					
Respondant 13		1					
Respondant 14		1					Excellent
Respondant 15		1					
Respondant 16		1					
Respondant 17		1					

Words Circled

	Total	11 interesting	2 challenging	2 exciting	2 revealing	1 fascinating	0 irrelevant	12 useful	1 new
Respondant 1									
Respondant 2		1						1	
Respondant 3		1						1	
Respondant 4		1		1					

Respondant 5	1							
Respondant 6								
Respondant 7	1						1	
Respondant 8	1						1	
Respondant 9	1						1	
Respondant 10		1					1	
Respondant 11	1						1	
Respondant 12	1			1	1	1	1	1
Respondant 13							1	
Respondant 14	1						1	
Respondant 15	1						1	
Respondant 16			1				1	
Respondant 17					1		1	

Total	2	0	0	0	1	0	0
	entertaining	boring	confusing	difficult	basic	innovate	complicated

Respondant 1							
Respondant 2	1						
Respondant 3							
Respondant 4							
Respondant 5							
Respondant 6							
Respondant 7							
Respondant 8							
Respondant 9							
Respondant 10							
Respondant 11							
Respondant 12	1						
Respondant 13							
Respondant 14							
Respondant 15							
Respondant 16							
Respondant 17					1		
Respondant 18							
Respondant 19							
Respondant 20							

Total	1	9	8	2	0	5	7	1
	comprehensive	enjoyable	valuable	clear	easy	realistic	practical	inspiring

Respondant 1		1	1	1		1		
Respondant 2		1						
Respondant 3		1						
Respondant 4						1		
Respondant 5		1						
Respondant 6		1	1			1	1	
Respondant 7							1	
Respondant 8			1					
Respondant 9			1				1	
Respondant 10		1					1	
Respondant 11			1					
Respondant 12	1	1	1	1		1	1	1
Respondant 13			1			1	1	
Respondant 14		1						
Respondant 15		1						
Respondant 16			1				1	
Respondant 17								

Total	0	0	4	0	0
	over-ambitious	unfocused	thought-provoking	theoretical	aste-of-time

Respondant 1					
Respondant 2					
Respondant 3					
Respondant 4					
Respondant 5			1		
Respondant 6					
Respondant 7					
Respondant 8					
Respondant 9					
Respondant 10					
Respondant 11			1		
Respondant 12			1		
Respondant 13					
Respondant 14			1		
Respondant 15					
Respondant 16					
Respondant 17					

Total	5	0	2	1	0
	stimulating	exhausting	thorough	rushed	iothing new

Respondant 1					
Respondant 2					
Respondant 3					
Respondant 4	1				
Respondant 5				1	
Respondant 6					
Respondant 7	1				
Respondant 8	1				
Respondant 9					
Respondant 10					
Respondant 11					
Respondant 12	1		1		
Respondant 13					
Respondant 14					
Respondant 15			1		
Respondant 16	1				
Respondant 17					
Respondant 18					
Respondant 19					
Respondant 20					